



Support Services Typology Design Guidelines

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1. Introduction

Master Plan Vision

'Achieving sustainable urban transformation – future resilience and knowledge for the benefit of the local and global community.'

Master Plan 2: AlUla Central and South

The AlUla Master Plan 2 districts house the maximum population within the County and are strong anchors for urban growth. The key districts within Master Plan 2 are AlUla Central, AlUla South, Mughayra, Abu Zuraib and Outer Core Areas.

The intent of the Master Plan Area 2 is to provide support to the other 3 Master Plan Areas, as MP2 earmarks the arrival to AlUla. The MP2 area houses the primary urban and service areas for the wider county.

The Detailed Plan development for AlUla Central and South (2023) is a comprehensive Master Plan for those districts.

RCU Headquarters

AlUla Central Core

Support Services Zone

Agricultural Farms

Business Park

Support Services Zone

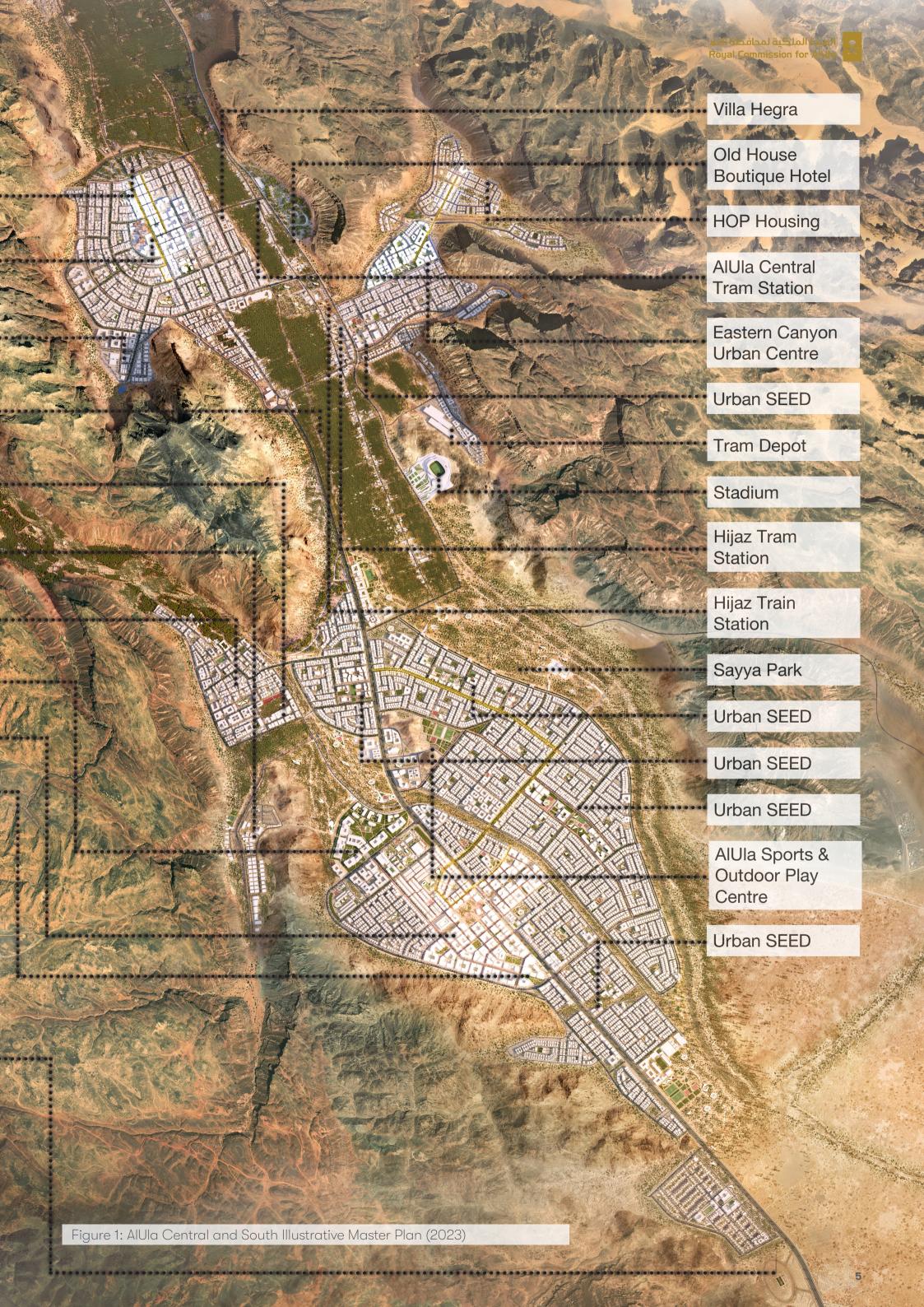
Urban SEED - sadr

University

AlUla Governate

ERBA |

AlUla FC Sports Complex



2. Purpose of this Document

This guideline aims to regulate support services typology in AlUla Governorate and setting the mandatory design requirements as described in the guideline.

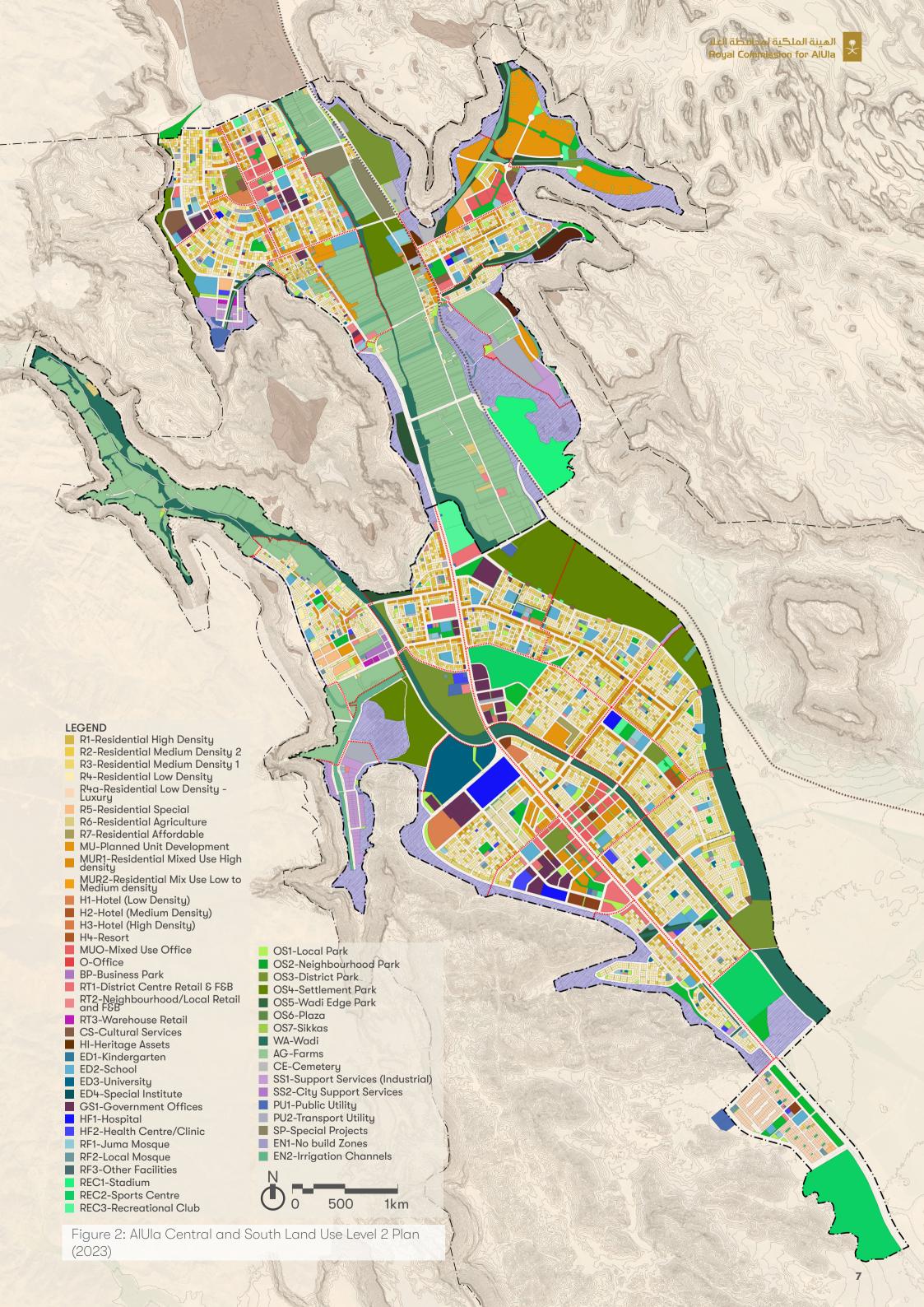
The land uses across AlUla Central and South districts are grouped by type (landuse level 1) and broken down into individual land uses (landuse level 2). Each of the land uses has a corresponding land use code. Figure 2 illustrates the land uses that have been distributed across these districts.

This guideline provides the Land use typology mandatory guidelines for support services to be developed within these districts, as outlined in the below table.

Table 3: Support Services Land Use Typologies Guidelines List (Base Districts)

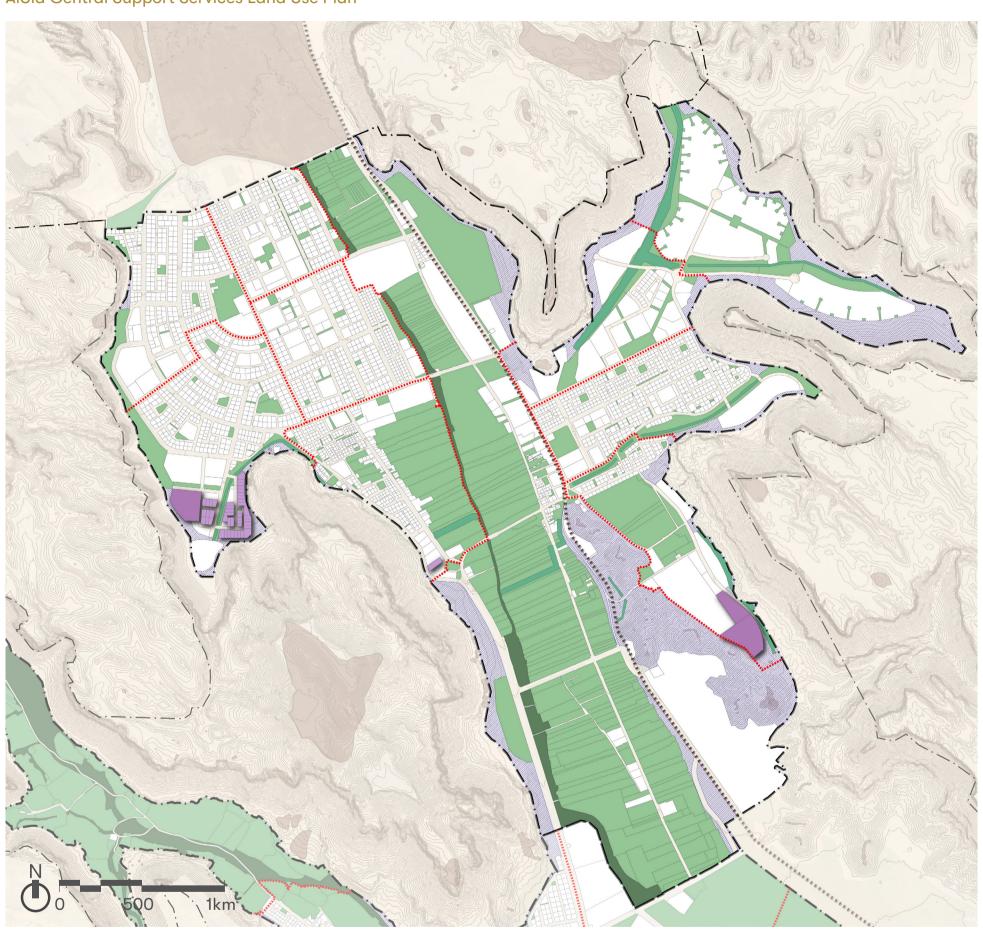
Landuse Code Level 1	Landuse Code Level 2	Land Use Level 1	Land Use Level 2
ce	SS1	Support Services	Support Services
33	SS2	Support Services	City Support Services





3. Support Services Design Requirements

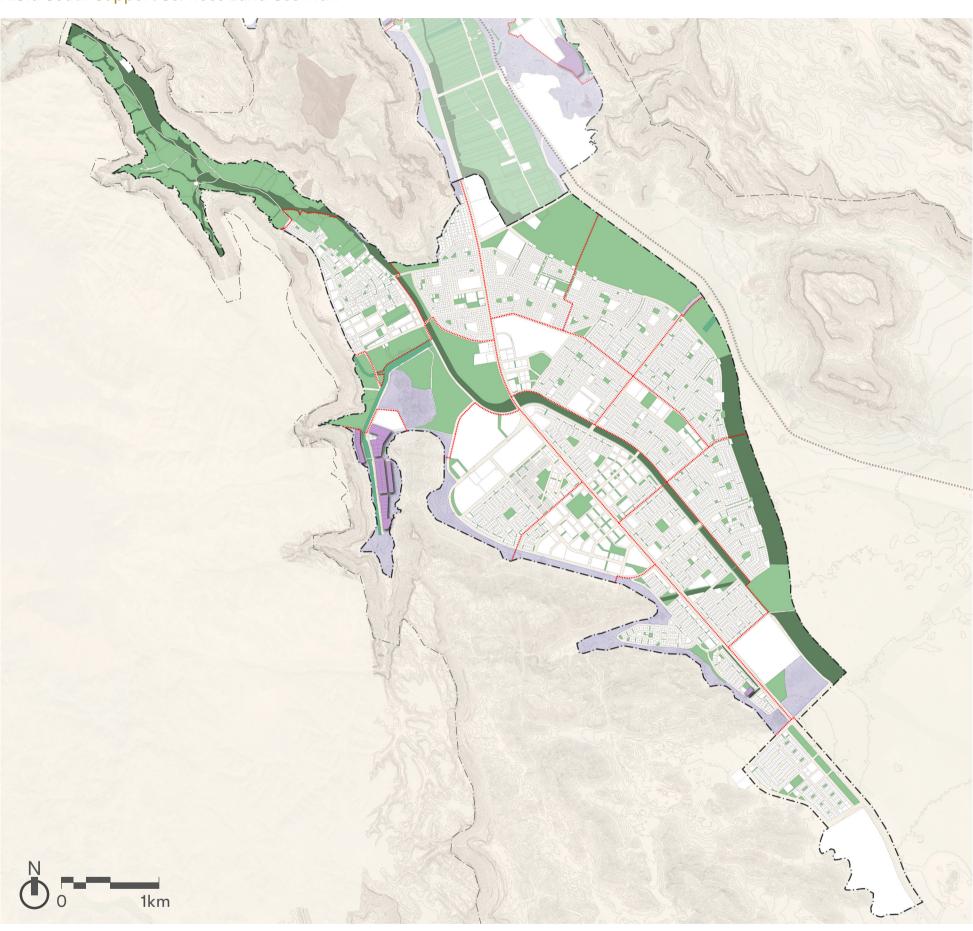
AlUla Central Support Services Land Use Plan



LEGEND

- SS1-Support Services
- SS2-City Support ServicesOpen Space and Farms
- WA-Wadi
- EN1-No build Zones
- ☐ Plots

AlUla South Support Services Land Use Plan



LEGEND

- SS1-Support Services
- SS2-City Support Services
 Open Space and Farms
 WA-Wadi
- EN1-No build Zones
- ☐ Plots

Support Services Design Requirements

Category SS: SUPPORT SERVICES

Description - The Support Services Zone (SS) is specialised land areas carefully located in segregated areas that are in proximity to the urban centres and have easy vehicular access to offer residents proximity to a range of non-polluting industrial services. It is also established to create a clean and light logistics, warehousing and industrial environment that could blend with the surrounding residential area.

Development Require	ements
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Uses	
Land use Level 1	Support Services (SS)
Land use Level 2	Support Services and City Support Services
Permitted Uses	 Car wash and maintenance Minor automotive repair shops All type of approved clean and light industrial Automotive Warehouse (not integrated with commercial), Logistics Telecommunication, Data Centres Test laboratory, Cloud Kitchens, Fab Labs Industrial Laundry Product design/development Small scale Food processing and packaging
Prohibited Uses	 All type of Residential or Hospitality Uses Major Infrastructure Installations General industrial, special industrial (any polluting uses)
Conditional Uses	 Complementary uses not exceeding 35% of the GFA dependent on RCU approval
Ancillary Uses	 Electrical substation (ESS) Refuse area Management Office, meeting room Display area(own products)
Average Plot Size	900 - 1,200 sqm (Semi Detached) and 1,200 - 3,000 sqm Detached
Coverage	
Maximum Plot Coverage	50%
Minimum Landscape Coverage	10%
Maximum FAR	0.5
Building	
Maximum Height (Roof Line)	13.2 metres (including maximum 1.2m parapet) / 1 Storeys
Maximum Height for Accessory Buildings	6 m; 1 Floor / Storeys
Floor to Floor Height	N/A
Building Form	Semi-Detached, Detached
Building Setback (Minimum)	
Main Building	For Semi-Detached: Front - 6 m; Side 0 to 6m and Rear - 6m For Detached: Front - 6 m; Side 3m to 6m and Rear - 6m
Basement Setback	· N/A
Ancillary Building	· N/A
Building to Building Setback Between Multiple Buildings on same lot	• N/A

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Development Requirements Service Areas and Equipment · Loading docks, if any, shall be located to the rear of the building. **Loading Docks** · Where the rear of the building faces residential uses, the loading area shall be appropriately screened so as not to be visible from residential uses · No outdoor storage shall be allowed Outdoor Storage Area · Proper location of the outdoor refuse areas shall be decided by RCU upon review of the Refuse Storage Areas development application. · At grade water tank and mechanical equipment: Shall be located to the side or rear of Mechanical Equipment the building · At grade or rooftop water tank, mechanical and telecommunications equipment: Shall be screened subject to approval by RCU or other relevant authorities **Parking** 1 Car park per 30sqm GFA (Further parking requirements for cycles, lorries, disabled, Parking Rate electric and service vehicles should be adopted from the AlUla Central and South Infrastructure Master Plan) Visitor parking can be accommodated in designated and agreed public parking areas. **Parking Location** Required parking stalls shall be provided within the lot boundary Fencing and Walls) Location All around Height of Boundary wall 2m (Front max.), 2.5m (Side and Rear max.) 6m 6m 3m 12m Main Entrance 12m Plot Line Main Entrance 3m Maximum Plot Coverage - 50% 3D View **Plot Line** Figure 4: AlUla South Support Services (Small) Plan and View 3m 12m 12m Main Entrance Main Entrance Maximum Plot Coverage - 50% 6m 3D View

Figure 3: AlUla South Support Services (Medium) Plan and View

Plot Line

Notes: 1. All plots should be reviewed based on the adjoining public realm design and road design to determine the gate levels.

4. List of Abbreviations

Abbreviation	Full name	
RCU	ROYAL COMMISSION FOR ALULA	
RCU CZP	RZU COUNTY ZONING AND PLANNING	
MP2	MASTER PLAN AREA 2	
MP1	MASTER PLAN AREA 1	
FAR	FLOOR TO AREA RATIO	
GFA	GROSS FLOOR AREA	
N/A	NOT APPLICABLE	



